

gibbon online

Gibbon Online has a wide range of products and services with regards to its IT department. Our business aims to provide a service that is tailored to your needs. This includes system builds and upgrades for all levels. We build networks to suit your needs and demands. These include features such as: telephone, sound and printer servers and the most recent feature, network surveillance cameras. With Broadband becoming more popular and the UK service improving, Gibbon Online can provide competitive installation services. There is also the remote assistance package available that is fully secure and can resolve issues and problems quickly and doesn't require attendance to your premises. Hardware and software can also be supplied at very competitive rates and of most brands. Also, we are aware that internet security is a major concern for both residential and business clients. We can install security packages to help kept your computer and business computers safe from internet threats. Gibbon Online does not support any other operating system other than Windows. There is also a high quality consultancy service that comes at a great price and a call out service to both residential clients and businesses; this service is 24/7.

System Building.

Are you having trouble finding the perfect computer? Gibbon Online can help; we can create a system and package to your exact specifications. With a wide range of parts and devices we can make any computer system you like, the only thing we can't at present is get our system to wash up.

You have the option of selecting the colour of the parts, the sizes, the range e.g. single core processors or Dual core. We can even use the manufactures of your choice. If you have a certain budget or specification for your computer, don't worry, we can find the right parts and package for you!

Also, we can create a personalised software package to accompany the hardware.

Network Installation.

Our network services cover a wide spectrum of features and facilities. There are multiple options within the wired and wireless network capabilities and we can cater for just about any requirement.

The sizes of the networks we install can be as small as two systems or as large as 300 hundred or more. The systems can be in more than one building and run on the same network and use the same facilities. E.g. no need to have two printers both offices could share one centralised printer. Other network facilities can be incorporated into the network wiring and functions, for example, telephone, sound and fax facilities.

Our networks can include many user facilities, for example, networked storage devices, backup facilities and even private user accounts. If all your users utilize the same application, this is not a problem, shared or multi user facilities can be incorporated. Our networks can be transmitted both internally and externally and the transition of the network between buildings can be wired or wireless.

There are a range of wired and wireless options which include; Cat5e, Cat6, Wireless 802.11b&g and also 1gb Network switches and hubs. We are aware that security is a

major concern with wireless networks and we will ensure that your network is secure from hackers and data theft.

If you would like to run multiple systems from one central control, e.g. shared keyboard, mouse and screen or would like remote access from another system, we can cater for this requirement.

To finish the job we can install a wide range of plastic trucking from narrow to wide, in multiple styles to tidy away exposed wires.

We can setup an e-mail domain in what ever name you suggest (subject to availability), giving your employees uniform email addresses and a website to match.

We employ a local design company who can create a website template from existing business literature or designs. However, if you want to start from the beginning we can build you a unique website to fully enhance your business.

Broadband Installation.

Broadband is becoming more popular due to the benefits of having a faster speed connection, however, a lot of people experience difficulty when trying to install it onto their computers. Broadband is very particular and will only work if it has been setup and installed correctly.

Setting up and installing broadband is not just a matter of plugging the device into a free telephone socket, there are other issues to consider, such as, the installation of filters and other devices on the same line e.g. Fax, Dax filters and sky connections.

Gibbon Online provides a competitive service in broadband installation for most internet suppliers, we are a re-seller of Tiscali broadband and this is available to residential and business clients. As part of our services we offer the option of checking any existing connections on your premises and providing advice on the best connection method. Also, we can replace and add extra wiring if required. Gibbon Online can install some of the most recent pieces of broadband equipment, including pre-filtered sockets, dual telephone and ADSL sockets and much more.

Virus removal and protection.

With the market of technology going at a remarkable speed it increases the security risks. With the importance of identity protection and the increase in electronic data it is important to make sure our systems have the best protection possible. New computer viruses and spy-ware are being created all the time; some are more dangerous than others. Some of these viruses will simply slow your system down, whereas, others will steal data and even physically damage parts of your system. The cost of identity theft and the cost of businesses being caught for liability are increasing.

Gibbon Online offer security and virus checks and can test the strength of existing security on your system, including Routers (wired/wireless) and network devices.

We can create a security package designed specifically to your systems needs; this is available to residential and business clients. We have a wide variety of protection packages with features including parental control and even Messenger protection.

Security Packages.

Gibbon Online understands that staying safe while on the Internet is a growing concern for a lot of people, therefore, we can tailor create an internet security package to meet your requirements. We are able to protect your computer against viruses, worms and other attacks with daily protection updates which protects you against zero-day attacks and other future threats.

We can install a program that detects and removes secretly installed software from your computer, ensuring that your system is running smoothly and clean from spyware.

We can install a personal firewall that stops hackers from breaking into your computer, ensuring that you private data is protected.

We can install software that detects and filters unwanted spam and e-mail schemes designed to steal you private information.

Also, we provide a parental control package that ensures your children do not enter questionable web sites or use the Internet when you are not around. You can also define age-based user profiles that have different access levels to the Internet content.

ProQuin Software.

We have recently established a partnership with the ProQuin Group based in Sunderland. They are the developers of a software package which is based on a job costing and operations management system for small service based businesses.

Complex job specifications and quotations can be quickly built up from a combination of standard and bespoke elements and converted into an estimate or quote at the push of a button.

ProQuin integrates with Microsoft Office or Open Office removing the need to be tied to specialized report managers, or stationary providers.

A purchase order mechanism is included, as are delivery notes and invoicing providing new and easier options for the owner manager unsure about, or new to, accountancy systems.

Combined with a fast quotation mechanism and sales prospecting and management tools, ProQuin is a refreshingly simple way to get to grip on the business and prepare it for the next stage of growth.

ProQuin is an intended step-up for small businesses that are operating on the limit of their capacity and perhaps using massive spreadsheets and note books to control their operations.

ProQuin provides a framework to estimate a controlled and professional set of business operations that prepare the business for the next stage of growth. If your business is prepared to grow and you are ready and willing to implement changes, then ProQuin can be an invaluable tool. If you are not ready to expand then perhaps ProQuin is something for you to consider for the future

Call out service.

Gibbon Online operates a call out service 24 hours a day, 7 days a week. We can cater for all computer requirements and can get you up and running in no time.

Our call out area covers Northumberland to Teesside. Further call out areas can be arranged subject to availability.

With Gibbon Online you pay for the services you receive so we don't charge a fee for knocking on your door (call out charge).

Consultancy Service.

Gibbon Online provides a full consultancy service offering IT Installation, support and experience.

Below you will find an outline to some of the areas we cover as part of our consultancy service;

- IT System management.
- System and data protection.
- Child protection solutions.
- Data backup facilities.
- Hardware / Software advice and supply.
- Networks - wired and wireless.
- Network facilities and resources.
- Risk management plans.
- Resilience plans and procedures.
- Printers, consumables and support and advice.
- Software advice, installation and tutorials.
- E-mail setup, e-mail domains, e-mail management systems including Spam filters.
- Remote e-mail solutions.
- Troubleshooting.
- Systematic improvement plans.
- System efficiency
- Internet, installation, support and purchasing support.

- Data storage and support / advice on the regulations.
- Operating your IT with reduced Carbon footprints.
- VOIP Line installation.
- Hardware advisor and supplier.
- IP Security systems and management including data storage.

This is just a fraction of our consultancy services; if what you are looking for is not listed above please ask as we may be able to cater to your needs.